

IT-CMF *Passport* Course Overview

Purpose of the course:

"Over 40% of organisations say IT lags behind the needs of the business and only 15% believe IT is well prepared for future demands."

Ernst & Young. What's next for the CIO? November 2010

The IT Capability Maturity Framework (IT-CMF) is an end-to-end framework focused on business value. It is designed to help business and IT communicate to address IT capability maturity issues. The framework has already been used by many leading organisations and delivers tangible value, whatever their priorities. This one-day course introduces the framework, its rich content and tools, and provides an opportunity to explore how you can use it to help assess your organisation's IT capability maturity and increase the business value of IT.

This one-day course:

- ✓ Describes foundational IT-CMF concepts.
- ✓ Introduces many aspects of the framework, the 4 Macro Capabilities, and the Critical Capabilities. Provides a close-up look at the framework's rich content and tools.
- ✓ Provides in-depth exploration of the structure of IT-CMF Critical Capabilities.
- ✓ Provides insight into IT-CMF assessment results

At the end of this course you will be able to:

1. Articulate the business value of the framework
2. Describe the structure of the framework
3. Explain how the framework can be used to assess an organisation's IT challenges
4. Describe the types and applications of IT-CMF assessments
5. Describe the IT-CFM assessment process
6. Describe the components of an IT-CMF critical Capability

Target audience:

Individuals who wish to attain the IT-CMF Affiliate Certificate or build their qualifications towards becoming an IT-CMF Associate, IT-CMF Professional or IT-CMF Senior Professional.

Individuals who wish to attain the IT-CMF Instructor Certificate or build their qualifications towards becoming an IT-CMF Senior Instructor.

Anyone, regardless of specialism, who wishes to use the IT-CMF to discover how the framework can build capability maturity in an IT organisation and increase the business value of IT.

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