

IT-CMF *Custom Core* Course Overview

Purpose of the course:

"Over 40% of organisations say IT lags behind the needs of the business and only 15% believe IT is well prepared for future demands."

Ernst & Young. What's next for the CIO? November 2010

Develops core IT-CMF concepts. Covers the Macro Capabilities, two Critical Capabilities (CCs) selected by the participants' organization (which replace the CCs covered in the standard IT-CMF Core course), CC clusters, and the assessment process. This course provides a broad overview of IT-CMF so that ICT professionals may implement the framework in their organisation.

This three-day course:

- ✓ Develops core IT-CMF concepts.
- ✓ Covers many aspects of the framework, the 4 Macro Capabilities, and the Critical Capabilities.
- ✓ Provides a close-up look at the framework's rich content and tools.
- ✓ Provides in-depth exploration of the structure of IT-CMF Critical Capabilities.

At the end of this course you will be able to:

1. Describe the structure of the framework
2. Explain how the framework can be used to resolve an organisation's IT challenges
3. Describe the types and applications of IT-CMF assessments
4. Describe the IT-CMF assessment process
5. Navigate the components of IT-CMF critical capabilities
6. Demonstrate understanding how IT-CMF critical capabilities can be used to improve the business value of IT
7. Apply knowledge of selected IT-CMF critical capabilities to increase IT capability maturity

Target audience:

Individuals who wish to attain the IT-CMF Associate Certificate or build their qualifications towards becoming an IT-CMF Professional or IT-CMF Senior Professional.

Individuals who wish to attain the IT-CMF Instructor Certificate or build their qualifications towards becoming an IT-CMF Senior Instructor.

Anyone, regardless of specialism, who wishes to use the IT-CMF to discover how the framework can build capability maturity in an IT organisation and increase the business value of IT.

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