IT-CMF *Custom Core* Course Overview

Purpose of the course:

"Over 40% of organisations say IT lags behind the needs of the business and only 15% believe IT is well prepared for future demands."

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Ernst & Young. What's next for the CIO? November 2010

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Develops core IT–CMF concepts. Covers the Macro Capabilities, two Critical Capabilities (CCs) selected by the participants' organization (which replace the CCs covered in the standard IT–CMF Core course), CC clusters, and the assessment process. This course provides a broad overview of IT–CMF so that ICT professionals may implement the framework in their organisation.

This three-day course:

- ✓ Develops core IT–CMF concepts.
- ✓ Covers many aspects of the framework, the 4 Macro Capabilities, and the Critical Capabilities.
- ✓ Provides a close–up look at the framework's rich content and tools.
- ✓ Provides in–depth exploration of the structure of IT–CMF Critical Capabilities.

At the end of this course you will be able to:

1. Describe the structure of the framework
2. Explain how the framework can be used to resolve an organisation's IT challenges
3. Describe the types and applications of IT–CMF assessments
4. Describe the IT–CMF assessment process
5. Navigate the components of IT–CMF critical capabilities
6. Demonstrate understanding how IT–CMF critical capabilities can be used to improve the business value of IT
7. Apply knowledge of selected IT–CMF critical capabilities to increase IT capability maturity

Target audience:

Individuals who wish to attain the IT–CMF Associate Certificate or build their qualifications towards becoming an IT–CMF Professional or IT–CMF Senior Professional.

Individuals who wish to attain the IT–CMF Instructor Certificate or build their qualifications towards becoming an IT–CMF Senior Instructor.

Anyone, regardless of specialism, who wishes to use the IT–CMF to discover how the framework can build capability maturity in an IT organisation and increase the business value of IT.

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